

Quality Policy Statement:

«We are committed to maintain and improve patient health and quality of life by providing high profiled, safe and efficient pharmaceutical products that cover their needs and exceed their expectations»

ARMA PHARMA management team pursues the maintenance and constant upgrading of the quality system that the company applies. In this context, a Quality Management System (QMS) has been established in compliance with ISO 9001:2015 international standard, seeking to attain the following targets:

- **Ensuring** of diverse highly profiled pharmaceutical products, so that clients can make their choices on the basis of their patients' needs and particularities
- **Satisfaction** of clients and other stakeholders
- **Awareness** of employees and partners regarding the company's quality policy
- **Prompt response** to all client needs or problems before and after sales
- **Monitoring** of developments in the area of the pharmaceuticals traded by the company so that it can always offer upgraded products and services
- **Maintaining** close partnerships with suppliers in and out of Greece
- **Ongoing development** and personal improvement of its employees
- **Protection** of the environment

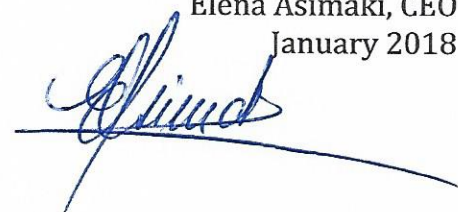
For the attainment of such targets, **ARMA PHARMA** management is committed as follows:

- **Full compliance** with the applicable national and european regulatory requirements, specifications, contractual obligations and all other conformity requirements that are applicable to the company
- **Education** and training of its personnel in the areas of their duties
- **Adoption** of the appropriate internal communication procedures between all company levels and operations
- **Systematic identification**, periodical assessment, review and constant improvement of processes, activities and targets
- **Provision** of the necessary (human, logistics, financial) resources for the effective and efficient application of its QMS
- **Ongoing provision of information** to its employees and partners for making **ARMA PHARMA** quality policy and targets known to them
- **Introduction** of environmentally friendly practices into the company's daily operations

For **ARMA PHARMA**

Elena Asimaki, CEO

January 2018

A handwritten signature in blue ink, appearing to read "Elena Asimaki", is written over a horizontal line.